Dear Passenger, it is imperative that you read the follow Health Safety promotion

General messages:

• Wear medical face masks, ensure their correct use and disposal, and replace every 4 hours (unless instructions say otherwise)
• Observe physical distancing (1.5 metres)
• Wash hands regularly for at least 20 secs with soap and water or, where not available, use alcohol based hand sanitising solutions
• Cover the mouth and nose with a tissue or flexed elbow when sneezing or coughing
• Limit direct contact with surfaces and people
• Be kind to each other – it’s the only way we will get through this

Before leaving for the airport:

• Complete the Notification of Health status from Global Jet
• Don’t travel to the airport if you have been in any of the situation specified in the Notification of Health status
• Be aware that only travellers should enter the airport terminal at arrival and departure. (The only other people who should enter the terminal are people accompanying or picking up a passenger requiring assistance – Persons with Reduced Mobility or unaccompanied minors)
• Please ensure that you have enough medical face masks and sanitising gel for your journey
• Ensure you leave enough time for your journey including checks at the airport

At the airport:

• Ask a member of staff in case you have any questions or feel uneasy (they are there to help you in this new situation)
• Be prepared for thermal screening at the airport
• Observe physical barriers or signs indicating distancing requirements
• Check-in your bag whenever possible
• Minimise your use of airport facilities
• Wear a face mask, and expect to be denied boarding if you do not wear one

On the aircraft:

• Ask the cabin crew if you have any questions or feel uneasy (they are there to help you in this new situation)
• Watch the cabin safety demonstration so you know what is happening on your flight.
• Reduce the use of individual air supply nozzles as far as possible
HOW TO WEAR A SURGICAL MASK

1. Wash your hands before wearing a mask.
2. Ensure the proper side of the mask faces outwards.
3. Locate the metallic strip and place it on the nose bridge.
4. Secure the strings behind your head or over your ears.
5. Cover mouth and nose fully making sure there are no gaps.
6. Press the metallic strip to fit the shape of the nose.
7. Remove the mask from behind by holding the strings with clean hands.
8. Dispose the mask in a closed bin without touching the front.
9. Surgical mask placed correctly.
10. Do not touch the mask while using it.
11. If you do, wash your hands.
12. Replace the mask if it gets damp and do not reuse it.

MEDICINE AND HEALTHCARE